

### **Title of Review**

- The Council's allocations scheme

### **What are we looking at?**

- Housing need
- How effective is Choice Based Lettings in meeting housing need
- Is current points system fit for purpose/fair
- Cross boundary allocations – partial/full
- Resources
- RSL partners
- Rural exception sites
- Hard to reach customers
- Bedroom entitlement
- Transfers
- Medical assessments
- Application form
- Resources
- IT systems

### **What are we not looking at?**

- Changing from CBL
- Using another systems provider
- Leaving the consortium

### **Why are we looking at this?**

- Continuous improvement – best practice
- Making tenancies sustainable
- Fairer system
- New code of guidance
- New Government announcement on allocations policies

### **What do we hope to achieve?**

- Consistency
- Clarity
- Recommendations for a revised policy

### **What information do we need?**

- Customer profiling
- Stakeholder views
- Budgetary position
- Benchmarking data
- Legal status of CBL

**How will the evidence be gathered?**

- Desk top research and analysis
- Site visits – good practice authorities
- Surveys
- Benchmarking/comparison with others

**Timescale**

- Recommended way forward by end of March 2010